



DOES EVERYONE GET A NEW CART?

Yes. Every built residential lot will get one if they are not already renting one of the same size from Waste Management (existing cans may be labeled as Deffenbaugh, L&K, or Waste Management).

DO WE HAVE TO REQUEST A NEW CART?

No. Every built residential lot will get one if they are not already renting one of the same size from Waste Management (existing cans may be labeled as Deffenbaugh, L&K, or Waste Management).

Waste Management was working throughout this week (December 14th - 18th) to deliver to all residential addresses in town. If you don't have a cart by Monday (12/21), please call City Hall to be added to the list for the follow up round of deliveries after the holidays.

ARE WE BEING CHARGED FOR THEM?

The new carts were included as part of our renegotiation with Waste Management. Our five-year contract with WM began on January 1, 2019, and the rate charged was set at \$17.25 with annual escalator clause. This renegotiation in 2020 saw the rate change to \$19.73 with an additional \$1.27 to cover administrative fees and the City's franchise fee. The renegotiation also includes an additional community cleanup day.

WHAT IF WE ALREADY RENT A CART?

If you currently rent a 95-gallon cart from WM, you will keep your rental cart and no longer pay WM directly for the use of the cart. It is now built into the City contracted pricing. If your existing rental cart is damaged and in need of replacement, please contact us and we will work to get you a new cart after the holidays.

HOW MANY TRASH CONTAINERS CAN WE PUT OUT PER PICK UP DAY WITH THESE NEW CARTS? CAN WE HAVE MORE THAN ONE 95-GALLON CART?

Our current contract with Waste Management dictates a limit of one 95-gallon cart per residential property. If you go beyond that, you are still required to purchase trash stickers for any additional trash bags. As always, those stickers can be purchased at City Hall via the utility office (\$15 for 10 stickers). **It's important to note that this limit is not new. We have always had a limit on the amount of trash WM would collect.** By now requiring a uniform container, we are ensuring that we're compliant with the contract that WM has always had with homeowners. For residences that require an additional cart, Waste Management will streamline with other areas that are all carted at WM and offer residents the option of renting a second 95-gallon cart for \$10/month to be serviced weekly. This is an "all-in" price and the resident will pay WM directly for this additional cart and be billed quarterly.

WHAT ABOUT RECYCLING CONTAINERS?

Residents are free to continue to use their existing recycling containers or they may use their old trash containers for recycling so long as the container is **PLAINLY** labeled as recycling.

WHAT IF I DON'T WANT THE NEW CART?

There is no "refund" or reduction in fee if you don't take a cart. Trash will be required to be placed in your WM provided cart. No personal cans or just bags will be accepted for pickup moving forward (unless the bags are in excess of your cart and have a pre-paid sticker attached).

I HEARD THE CITY SAID NOT TO GIVE NEW CARTS TO THOSE ALREADY RENTING THEM, EVEN IF THE OLD CART IS BROKEN.

If you are currently renting a 95-gallon WM/L&K/Deffenbaugh cart, you will not receive a new WM cart. If your current cart provided by WM is damaged, you can contact WM after January 1st and they will look at replacing your current cart.